

**Status Survey on Acceptance of Foreign
Patients Visiting Osaka by Osaka
Prefecture
Results Report (Annex)**

March 2019

Multilingual medical care tool market service survey

*The survey content is as of November, 2018.

● For non-Japanese patients

○ Multilingual medical questionnaires, other

- Free edition

Utilizing Organizations	Center for Multicultural Society Kyoto, NPO Wakayama University Faculty of Systems Engineering Yoshino Lab
Name	Medical Interview Sheet Translation System M3 (M Cube)
Overview of Services	Easily fill out a multilingual medical questionnaire online at home before visiting the hospital. You can also print out the questionnaire responses to take with you to the hospital.
Languages offered	English, Chinese, Hangul, Portuguese, Indonesian, simple Japanese
Website	https://sites.google.com/site/tabunkam3/

Utilizing Organizations	Yamanashi International Association
Name	Emergency Information Pamphlet: Emergency Medical Care Guide for Children in Seven Languages
Overview of Services	This guidebook has information on the Early Childhood Emergency Medical Service Center that offers emergency after hours care at night and on hospital holidays, as well as emergency checklists, multilingual medical questionnaires, and home care methods listed by symptom.
Languages offered	English, Chinese, Portuguese, Spanish, Korean, Thai, Tagalog
Website	http://www.yia.or.jp/foreign_residents/e_book_medical.html

Utilizing Organizations	Center for Multicultural Society Kyoto, NPO
Name	Tackpad Multilingual Medical Questionnaire Creation System
Overview of Services	Multilingual medical questionnaires for specific departments (8 departments), can also translate the patient's extra comments, the result is shown in both the patient's native language and Japanese
Languages offered	English, Chinese, Korean, Portuguese, Spanish
Website	http://is.tackpad.net/

Utilizing Organizations	Japan Medical Support System for Visitors from Abroad
Name	Japan Hospital Guide
Overview of Services	Visitors to Japan from overseas can use this app if they are sick or injured to easily search for medical institutions that offer medical care for non-Japanese patients.
Languages offered	English, Chinese
Website	https://itunes.apple.com/jp/app/id1296151839?mt=8 https://play.google.com/store/apps/details?id=com.jammsva.hospitalguide&hl=ja

Utilizing Organizations	International Community Hearty Konandai, Kanagawa International Foundation
Name	Multilingual Medical Questionnaire
Overview of Services	Medical questionnaires created for non-Japanese people who cannot speak Japanese to convey symptoms in their own language if they are sick or injured.
Languages offered	Chinese, Korean, Tagalog, Portuguese, Spanish, Vietnamese, English, Thai, Indonesian, Khmer, Nepali, Lao, German, Russian, French, Persian, Arabic, Croatian
Website	http://www.kifjp.org/medical/index.html

Utilizing Organizations	Ibaraki International Association
Name	Medical Handbook
Overview of Services	Booklet with basic questions and answers, words for symptoms, and other phrases in Japanese and other languages that non-Japanese patients may use when visiting a hospital.
Languages offered	English, Chinese, Portuguese, Thai, Tagalog, Spanish, Korean, Indonesian, Vietnamese
Website	https://www.ia-ibaraki.or.jp/kokusai/soudan/medical/index.html